Stanley Strusowski

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OBJECTIVE

To exceed your company's expectations by completing projects and tasks diligently, and helping your business achieve success in the marketplace.

EDUCATION

Wilmington University

Year of Graduation: May 2009

Major: Bachelor of Science in Digital Filmmaking and Studio Production

GPA: 3.20

ACHIEVEMENTS

• Academic Dean's List Spring 2009 at Wilmington University.

GENERAL QUALIFICATIONS

- Word Processing skills, Spreadsheet utilization skills, Retail POS systems, Data Entry, Computer Literacy, CRM usage experience, Non-linear Editing, CAD Design, Telephone & Email Correspondence.
- Experience in managing 8-10 employees.
- Possess valuable skills in researching & applying information acquired from the internet.
- 6+ years of Business Development & managing the needs of clients on a contractual basis.
- 3+ years of experience in IT systems & maintenance.
- 2+ years of Accounting Experience.
- 7+ years in Call Center, Inbound/Outbound Marketing.
- 7+ years experience in Marketing, Customer Service, Office and Retail Environments.
- 8+ years experience in Video Production.
- Possess excellent writing and verbal communications skills.

EMPLOYMENT HISTORY

Dynamic Remodel & Repair, LLC. - Office Manager & Marketing (September 2014 - January 2015)

- Handled all reports for ROI, lead information & market research.
- Managed and tracked the results of Outside Marketing Representatives.

- Inbound/Outbound Marketing via phone & email to prospective customers.
- Coordinating Salesforce by scheduling their appointments and providing customer support to their clients.
- Confirming Sales Appointments via phone, text & email.
- Experience in administrative duties by handling phone calls, relaying to appropriate managers & entering customer data into the company's CRM system & providing reports to upper management.

RTA Cabinet Hub - Kitchen Designer & Marketing Representative (*February 2014 - September 2014*)

- Taking inbound calls from customers & prospects; answering questions, handling shipping & transit issues.
- Utilizing CAD Software to design Kitchen layouts and drawings provided by prospects.
- Operating QuickBooks to draw up price quotes & packing slips.
- Inbound/Outbound Marketing & Correspondence via phone/email to prospective customers.
- Operating Online E-Commerce software (Big Commerce, WordPress & Magento) by processing orders.
- General Website Design & enhancement for SEO & Marketing purposes.
- General Market Research duties & compiling databases.

First State Contractors, Inc. - Business Development Manager (*March 2014 - September 2014*)

- Utilizing & Optimizing the Google AdWords Platform for SEO/Advertising to generate sales leads.
- Managed a monthly Marketing Budget & delegated it to different methods of lead generation on a month-to-month basis.
- Assisted Project Manager/Estimator by writing proposals, managing sales schedule & confirming his sales appointments.
- Handled all reports for ROI, lead information & market research.
- Experience in secretarial duties by handling phone calls, relaying to appropriate managers & entering customer data into the company's CRM system.
- Setup, coordination and teardown for exhibits, events & homeshows.

PJ Fitzpatrick, Inc. - Customer Relations & Marketing Representative (*July 2012 - January 2014*)

- Generating leads by door to door flyering & marketing as a homeshow representative.
- Inbound/Outbound Marketing via phone & email to prospective customers.
- Confirming Service/Sales Appointments via phone & email.
- Operating the showroom floors, marketing products to visiting prospects & various customer service duties.
- Assistant to the Crew Leaders & Business Development Manager for various duties.
- Set up, coordination, teardown for various exhibits & events.

First State Exteriors, LLC. - Marketing Manager (September 2011 - May 2012)

- Managed & maintained a staff of 8-10 employees to meet performance goals of the department.
- Assisted Project Managers by writing proposals & confirming their sales appointments.
- Handled all reports, payroll, HR paperwork & new hire training.
- Experience in secretarial duties by handling phone calls, relaying to appropriate managers & entering customer data into the company's CRM system.
- Setup, coordination and teardown for exhibits, events & homeshows.

Video City Productions - Film/Video Studio Technician (*April 2011 - February 2012*)

- Experienced in Film/Video Studio editing.
- Transferring 8mm & 16mm film formats into a digital format.
- Assisting owner in running events by marketing their services and editing video on the spot.
- General post-production, clerical office & data entry duties.

PJ Fitzpatrick, Inc. - Team Leader (*October 2009 - July 2011*)

- Generating leads by door to door marketing & as a homeshow/tradeshow representative.
- Operating the showroom floors, marketing products to visiting prospects & various customer service duties.
- Managing a crew of 8-14 representatives & motivating them to produce leads.
- Assistant to the Crew Leaders & Business Development Manager for various duties.
- Set up, coordination, teardown for various exhibits & events.

Wilmington University - Classroom Technology Associate (February 2008 - May 2009)

- Maintenance of PC & Macintosh Labs.
- Remote access to computer systems & servers by doing necessary maintenance on firmware & hardware.
- Assisting students with PC/Mac issues & signing out media equipment.
- Helping professors prepare their classes by providing them with classroom materials & equipment.
- Running basic errands for Department office.

Gamestop, Inc. - Game Advisor (*October 2007 - October 2008*)

- Selling & advising customers about their purchases and recommending other purchases.
- Operated the store's Retail POS System with cash handling experience.
- Basic cleaning/maintenance of store & stocking merchandise for customers.

References Available Upon Request.